



Send invoices to the address listed
below or as indicated in the
comments or instructions field
Boise, ID 83720-0075

Statewide Blanket Purchase Order
Contract Renewal

Statewide Blanket Purchase Order
SBPO1117 - 06

DELIVER TO:
Various State Agencies
Located throughout Idaho

Various, ID 83701

Date: Fri Apr 11, 2008
F.O.B: Destination
Terms:

VENDOR: Oracle USA, Inc.
One Lagoon
500 Oracle Parkway
Redwood City, CA 94065
Attn: Technology Sales Representative
Vendor Nbr:
Emailed To: judi.albright@oracle.com
Phone: 425 990-2183
Fax: 425 990-2183
Account Number: P00000052741

Start of Service Date Sat Mar 01, 2008
End of Service Date: Sat Feb 28, 2009

Solicitation#: [RFQ03272](#)
DOC#: PREQ6202

File(s) Attached:
☐ SBPO1117_Amend06_Oracle_State_Renewal_Agreement.doc
☐ SBPO1117_Amend06_Licensing_Global_Price_List.pdf
☐ IdahoAmdSeven_9APR2008_complete.pdf

Buyer: [GREGORY LINDSTROM](#) 208-332-1609

Item No	Description	Quantity UOM	Unit Price	EXTENSION
000	BLANKET PURCHASE AGREEMENT (line item particulars follow)	1 lot		500000.00
	Total:			500000.00
CONTRACT SBPO1117-02 - - RENEWAL - AMENDMENT NUMBER SEVEN			
	This Contract Renewal and the provisions hereof are hereby attached to and made part of that certain State of Idaho contract number SBPO1117-05, dated May 31, 2007, ("Contract") for Oracle Database Software and Services , for VARIOUS STATE OF IDAHO AGENCIES, INSTITUTIONS, AND DEPARTMENTS, between Oracle USA, Inc. , as "Contractor" and the State of Idaho as "State." Contractor and State hereby agree as follows:			
Blanket Comments:	All of the terms and conditions contained in the Contract shall remain in full force and effect, except as expressly modified herein. The effective date of this RENEWAL is March 1, 2008.			
	This Contract is extended per the service dates above. The same terms and conditions prevail for the contract period. Pricing is per the attached document titled "IdahoAMDSeven_9APR2008complete.pdf".			
	Contact for pricing has been changed to Carol Moran at 650-633-4054			
Item No	Description	Quantity UOM	Unit Price	EXTENSION
001	Master Licensing Agreement for Oracle Database Software (209-38-52-000) (nt)	1 LOT	500000.00	500000.00
General Comments:	Idaho agencies subject to the statutes and rules of the Division of Purchasing MUST ensure that orders under the Contract for products on Pages 5 to 7 (Oracle E-Business Suite 2003 Bundle, Component Applications, and Vertical Applications) of Oracle's December 1, 2004 E-Business Global Price List have the prior WRITTEN APPROVAL of the Division of Purchasing before being eligible purchases under this Contract.			
Instructions:				

Freight / Handling Included in Price
1:
1. The Instruction, "Freight/Handling is Included in Price" is stricken from the contract. The following instruction is added.
Freight/Handling is not included in Price.

By: GREGORY D. LINDSTROM

AMENDMENT SEVEN
to the
SOFTWARE LICENSE AND SERVICES AGREEMENT
between
THE STATE OF IDAHO
and
ORACLE USA, INC.

This Amendment Seven (the "Amendment") to the Software License and Services Agreement, Contract Number SBPO 94, dated October 14, 1997, as amended by Amendments One through Six ("the Agreement") between the State of Idaho (the "State" or "Customer") and Oracle USA, Inc. ("Oracle") shall amend the Agreement as described below. If and to the extent that any inconsistency may appear between the Agreement and this Amendment, the provisions of this Amendment shall control.

The parties hereby agree to amend the Agreement as follows:

1. Term.

The term of the Agreement shall be extended until February 28, 2009.

2. Pricing and Discounting Terms Supersede Prior Terms.

The parties agree that the pricing and discounting terms set forth in this Amendment supersede any and all prior pricing and discounting terms contained in the Agreement, including amendments and/or addenda thereto. Pricing terms in previous Amendments are hereby deleted; all prior Agreement Price Lists are hereby deleted and made null and void.

3. Pricing and Discounting Terms for new Program Licenses and Technical Support.

The following pricing and discounting terms for new Program licenses and technical support (specifically, Software Update License & Support) are hereby added to the Agreement:

Price List. Until February 28, 2009, the "Price List" shall be defined in the Agreement as the Oracle Technology Global Price List dated March 21, 2008 (attached hereto as **Exhibit A** to this Amendment).

Until February 28, 2009, provided that Customer has continuously maintained technical support for its existing Program licenses, Customer may acquire licenses for the Programs listed on the Price List, provided such Programs are available in production release when ordered, by paying Oracle the fees specified for such Program licenses on the Price List less the discount determined by the Discount Schedule set forth below. Customer may also acquire first-year Software Update License & Support for such Programs by paying Oracle the fees specified for such services on the Price List less the discount determined by the Discount Schedule set forth below.

Idaho agencies subject to the statutes and rules of the Division of Purchasing MUST ensure that orders under the Contract for products on the Price List have the prior WRITTEN APPROVAL of the Division of Purchasing. Issuance of a purchase order and/or signature on an Oracle Ordering Document shall signify to Oracle that all Idaho internal approvals have been completed to authorize the purchase.

Until February 28, 2009, the Oracle License Definitions and Rules v020408 (attached hereto as **Exhibit B**) shall apply to all Program licenses and technical support services listed on the Price List and acquired pursuant to the terms of this Amendment.

Discount Schedule. Until February 28, 2009, the following Discount Schedule shall apply to fees listed on the Price List for Program licenses and for first-year Software Update & Support acquired pursuant to the terms of this Amendment (the Transaction Band amount shall be determined per order):

Transaction Band (List License + List Support)	E-Business License and Technical Support Discounts
\$0 - \$100,000	25%
\$100,001 - \$250,000	30%
\$250,001 - \$375,000	35%
\$375,001 +	40%

If, and when, the Price List (as defined above in this section) is updated or replaced in the Agreement, this Discount Schedule shall no longer apply and discounting terms shall be re-negotiated.

4. Exhibits to Amendment Seven:

Exhibit A - Oracle Technology Global Price List, dated March 21, 2008

Exhibit B - Oracle License Definitions and Rules, v020408

Other than the amended terms set forth herein, the terms and conditions of the Agreement shall remain unchanged and in full force and effect.

The Effective Date of this Amendment shall be April _____, 2008.

STATE OF IDAHO

ORACLE USA, INC.

By: _____
Name: _____
Title: _____
Date: _____

By: _____
Name: _____
Title: _____
Date: _____

EXHIBIT A

Oracle Technology Global Price List March 21, 2008



Oracle Technology Global Price List
March 21, 2008

Oracle Database

	Named User Plus	Software Update License & Support	Processor License	Software Update License & Support	Notes
Database Products					
Oracle Database					
Standard Edition One	149	32.78	4,995	1,098.90	10,48
Standard Edition	300	66.00	15,000	3,300.00	5,48
Enterprise Edition	800	176.00	40,000	8,800.00	8
Personal Edition	400	88.00	-	-	9
Lite Mobile Server	-	-	20,000	4,400.00	
Lite Client	50	11.00	-	-	
Enterprise Edition Options:					
Real Application Clusters	400	88.00	20,000	4,400.00	2
Active Data Guard	100	22.00	5,000	1,100.00	2
Partitioning	200	44.00	10,000	2,200.00	2
Real Application Testing	200	44.00	10,000	2,200.00	2
Advanced Compression	200	44.00	10,000	2,200.00	2
Total Recall	100	22.00	5,000	1,100.00	2
Advanced Security	200	44.00	10,000	2,200.00	2
Label Security	200	44.00	10,000	2,200.00	2
Database Vault	400	88.00	20,000	4,400.00	2
OLAP	400	88.00	20,000	4,400.00	2
Data Mining	400	88.00	20,000	4,400.00	2
Warehouse Builder Enterprise ETL	200	44.00	10,000	2,200.00	2
Warehouse Builder Data Quality	300	66.00	15,000	3,300.00	2
Content Database Suite	1,000	220.00	50,000	11,000.00	2
Records Database	1,000	220.00	50,000	11,000.00	2
Spatial	200	44.00	10,000	2,200.00	2
In-Memory Database Cache	-	-	36,000	7,920.00	2
Database Enterprise Management					
Diagnostics Pack	60	13.20	3,000	660.00	2
Tuning Pack	60	13.20	3,000	660.00	2
Change Management Pack	60	13.20	3,000	660.00	2
Configuration Management Pack	60	13.20	3,000	660.00	2
Provisioning Pack for Database	60	13.20	3,000	660.00	2
Data Masking Pack	200	44.00	10,000	2,200.00	2

	License Price	Software Update License & Support	Licensing Metric	Minimum	Notes
Secure Backup	3,000	660.00	Per Tape Drive	-	
Warehouse Builder Connector	20,000	4,400.00	Per Warehouse Builder Connector	1	40

	Named User Plus	Software Update License & Support	Processor License	Software Update License & Support	Notes
TimesTen					
TimesTen In-Memory Database	-	-	36,000	7,920.00	2
Berkeley Database					
Berkeley DB - High Availability	-	-	8,500	1,870.00	
Berkeley DB - Transactional Data Store	-	-	5,000	1,100.00	
Berkeley DB - Concurrent Data Store	-	-	1,500	330.00	
Berkeley DB - Data Store	-	-	750	165.00	
Berkeley DB Java Edition - Transactional Data Store	-	-	5,000	1,100.00	
Berkeley DB Java Edition - Concurrent Data Store	-	-	1,500	330.00	
Berkeley DB XML - High Availability	-	-	12,000	2,640.00	
Berkeley DB XML - Transactional Data Store	-	-	7,000	1,540.00	
Berkeley DB XML - Concurrent Data Store	-	-	2,250	495.00	
Berkeley DB XML - Data Store	-	-	1,500	330.00	

Other Products					
Secure Enterprise Search	60	13.20	30,000	6,600.00	37
Audit Vault Server	-	-	50,000	11,000.00	46
Audit Vault Collection Agent	-	-	3,000	660.00	
	License Price	Software Update License & Support	Licensing Metric	Minimum	Notes
Secure Enterprise Search Connector	30,000	6,600.00	Connector	1	43

	Named User Plus	Software Update License & Support	Computer License	Software Update License & Support	Notes
Integration Products					
Mainframe Integration Gateways	-	-	95,000	20,900.00	13
Database Gateway for Sybase	-	-	15,000	3,300.00	
Database Gateway for SQL Server	-	-	15,000	3,300.00	
Database Gateway for Informix	-	-	15,000	3,300.00	
Database Gateway for Teradata	-	-	95,000	20,900.00	
Database Gateway for VSAM	-	-	95,000	20,900.00	
Database Gateway for IMS	-	-	95,000	20,900.00	
Database Gateway for Adabas	-	-	95,000	20,900.00	
Database Gateway for DRDA	-	-	40,000	8,800.00	
Database Gateway for APPC	-	-	40,000	8,800.00	
Database Gateway for WebSphere MQ	-	-	40,000	8,800.00	
	Named User Plus	Software Update License & Support	Processor License	Software Update License & Support	Notes
Data Warehousing Products					
Express Server	800	176.00	40,000	8,800.00	
Express Analyzer	800	176.00	-	-	
Express Objects	5,000	1,100.00	-	-	
	Named User Plus	Software Update License & Support	Processor License	Software Update License & Support	Notes
Rdb Products					
Rdb Server Products					
Rdb Enterprise Edition	800	176.00	40,000	8,800.00	30
CODASYL DBMS	800	176.00	-	-	30
Rdb Server Options:					
TRACE	100	22.00	5,000	1,100.00	31,32
Rdb Development, Query and Reporting Tools					
Programmer for Rdb	1,000	220.00	-	-	33
CDD/ Repository	5,000	1,100.00	-	-	
CDD/R Runtime	-	-	5,000	1,100.00	34

	Named User Plus	Software Update License & Support	Processor License	Software Update License & Support	Notes
Internet Application Server Products					
TopLink and Application Development Framework	100	22.00	5,000	1,100.00	1,22
Java Edition	100	22.00	5,000	1,100.00	1,22,24,48
Standard Edition One	149	32.78	4,995	1,098.90	16,24,48
Standard Edition	200	44.00	10,000	2,200.00	1,24,48
Enterprise Edition	600	132.00	30,000	6,600.00	1,24
BPEL Process Manager	1,000	220.00	50,000	11,000.00	1
Portal	200	44.00	10,000	2,200.00	1
Portal Standard Edition One	149	32.78	4,995	1,098.90	16
Integration and Enterprise Service Bus	400	88.00	20,000	4,400.00	1
Forms and Reports	400	88.00	20,000	4,400.00	1
Web Services Manager	800	176.00	40,000	8,800.00	1
Business Intelligence Publisher	-	-	40,000	8,800.00	23
SOA Suite for Non Oracle Middleware	1,300	286.00	65,000	14,300.00	1
Business Activity Monitoring for Non Oracle Middleware	1,200	264.00	60,000	13,200.00	1
Fusion Middleware for SAP	1,200	264.00	60,000	13,200.00	1
Fusion Middleware for PeopleSoft	1,200	264.00	60,000	13,200.00	1
Fusion Middleware for Siebel	1,200	264.00	60,000	13,200.00	1
Fusion Middleware for Retek	1,200	264.00	60,000	13,200.00	1
Fusion Middleware for iFlex	1,200	264.00	60,000	13,200.00	1
Event-Driven Architecture Suite	1,200	264.00	60,000	13,200.00	1
Data Integrator - Target Database	-	-	20,000	4,400.00	
Data Integration Suite	-	-	60,000	13,200.00	
Web Content Management for WebCenter	1,000	220.00	50,000	11,000.00	1
Coherence Standard Edition	80	17.60	4,000	880.00	1
Coherence Enterprise Edition	200	44.00	10,000	2,200.00	1
Coherence Grid Edition	400	88.00	20,000	4,400.00	1
Coherence Real Time Client	100	22.00	2,000	440.00	47
Data Quality for Data Integrator (up to a maximum of 100 million records)	-	-	60,000	13,200.00	55
Data Profiling	30,000	6,600.00	-	-	57

	License Price	Software Update License & Support	Licensing Metric	Minimum	Notes
Data Quality Rules for Data Integrator	20,000	4,400.00	Per Rule Set	-	56
Data Quality for Data Integrator (for greater than 100 Million Records)	4.00	0.8800	Per 1000 Records	-	55

	Named User Plus	Software Update License & Support	Processor License	Software Update License & Support	Notes
Internet Application Server Enterprise Edition Options:					
BPEL Process Manager Option	400	88.00	20,000	4,400.00	15
Business Activity Monitoring	600	132.00	30,000	6,600.00	15
Business Intelligence Publisher	600	132.00	30,000	6,600.00	15,23
Service Registry	800	176.00	40,000	8,800.00	15
SOA Suite for Oracle Middleware	1,000	220.00	50,000	11,000.00	15
Communication and Mobility Server	900	198.00	45,000	9,900.00	15
WebCenter	1,000	220.00	50,000	11,000.00	15
Service Registry (Also option for Java, SE One and SE Editions)	800	176.00	40,000	8,800.00	12
Internet Application Server Enterprise Management					
Diagnostics Pack Plus for Internet Application Server	120	26.40	6,000	1,320.00	11
Configuration Management Pack for Internet Application Server	60	13.20	3,000	660.00	11
Provisioning Pack for Internet Application Server	60	13.20	3,000	660.00	11
Management Pack for SOA	200	44.00	10,000	2,200.00	11

Fusion Middleware Adapters:

Application Adapters	-	-	15,000	3,300.00	3
Oracle Applications Adapter	-	-	15,000	3,300.00	
Mainframe and TP-Monitor Adapters	-	-	30,000	6,600.00	4
RosettaNet Adapter	-	-	30,000	6,600.00	
EDI Adapter	-	-	30,000	6,600.00	
Healthcare Adapter	-	-	30,000	6,600.00	
ebXML Adapter	-	-	10,000	2,200.00	
WebCenter Adapter	-	-	10,000	2,200.00	42
Enterprise Link for Business Activity Monitoring	-	-	15,000	3,300.00	

	Named User Plus	Software Update License & Support	Processor License	Software Update License & Support	Notes
Business Intelligence Technology Products					
Oracle Business Intelligence					
Standard Edition	400	88.00	20,000	4,400.00	1,48
Standard Edition One	1,000	220.00	-	-	38,48
Suite Enterprise Edition Plus	1,700	374.00	255,000	56,100.00	39
Suite Enterprise Edition Plus Upgrade Only	200	44.00	30,000	6,600.00	49
Server Enterprise Edition	300	66.00	45,000	9,900.00	39
Business Intelligence Server Enterprise Edition Options:					
Interactive Dashboard	500	110.00	75,000	16,500.00	39
Delivers	300	66.00	45,000	9,900.00	39
Answers	500	110.00	75,000	16,500.00	39
Office Plug-in	200	44.00	30,000	6,600.00	39
Reporting and Publishing	400	88.00	60,000	13,200.00	39
Data Integrator	400	88.00	60,000	13,200.00	39
Disconnected Analytics	500	110.00	-	-	
Server Administrator	5,000	1,100.00	-	-	
Business Intelligence Suite Enterprise Edition Plus Options:					
Data Integrator	400	88.00	60,000	13,200.00	39
Business Intelligence Management Pack	200	44.00	10,000	2,200.00	39
	License Price	Software Update License & Support	Metric		Notes
BI Technology - ETL and Adapters					
Informatica OEM PowerCenter ETL Server	50,000	11,000.00	Physical Server		50
Data Warehouse Business Adapter for Oracle	50,000	11,000.00	Customer		51
Data Warehouse Business Adapter for PeopleSoft	100,000	22,000.00	Customer		51
Data Warehouse Business Adapter for SAP	100,000	22,000.00	Customer		51
Data Warehouse Business Adapter for Siebel	50,000	11,000.00	Customer		51
Real-Time Decision (RTD) Technology					
Real-Time Decision Server	80,000	17,600.00	Processor		58
Decision Connector for Call Center	1,000	220.00	Application User		58,59
Decision Connector for IVR	2,000	440.00	IVR Port		58
Decision Connector for Web	25,000	5,500.00	Processor		58,60
	Named User Plus	Software Update License & Support	Processor License	Software Update License & Support	Notes
Hyperion Business Intelligence Technology					
Hyperion Essbase - System 9	2,500	550.00	160,000	35,200.00	52,53
Hyperion Essbase - System 9 Option:					
Hyperion Essbase Visual Explorer	700	154.00	75,000	16,500.00	54
Hyperion Interactive Reporting - System 9	700	154.00	60,000	13,200.00	52,53
Hyperion SQR Production Reporting - System 9	400	88.00	20,000	4,400.00	52,53
Hyperion Financial Reporting - System 9	450	99.00	35,000	7,700.00	52,53
Hyperion Web Analysis - System 9	450	99.00	35,000	7,700.00	52,53
	License Price	Software Update License & Support	Metric	Minimum	
Hyperion Data Relationship Management	24	5.28	Record	20,000	
Hyperion Data Relationship Steward	5,000	1,100.00	Named User Plus		

Prices in USA (Dollar)

	Named User Plus	Software Update License & Support	Processor License	Software Update License & Support	Notes
Enterprise Content Management Products					
Universal Content Management Standard Edition	1,000	220.00	50,000	11,000.00	1, 62
Universal Content Management	2,000	440.00	100,000	22,000.00	1
Universal Records Management	-	-	100,000	22,000.00	
Imaging and Process Management	3,000	660.00	80,000	17,600.00	1
Information Rights Management	500	110.00	-	-	44
Enterprise Content Management Suite	-	-	150,000	33,000.00	
Universal Records Management Adapter	-	-	10,000	2,200.00	45
Content Conversion Server	400	88.00	20,000	4,400.00	1
Universal Online Archive (Priced in Advance of Availability)	20	4.40	75,000	16,500.00	63
Email Archive Service (Priced in Advance of Availability)	50	11.00	40,000	8,800.00	63
	License Price	Software Update License & Support	Metric	Minimum	Notes
Virtual PBX	30	6.60	per Subscriber		13
	License Price	Software Update License & Support	Metric	Minimum	Notes
Identity Management Products					
Access Manager	20	4.40	Employee User	2,000	
	5	1.10	Non Employee User - External	5,000	
Adaptive Access Manager	20	4.40	Employee User	2,000	
	5	1.10	Non Employee User - External	5,000	
Identity Federation	30,000	6,600.00	Processor		1
Identity Manager	60	13.20	Employee User	2,000	
	5	1.10	Non Employee User - External		
Identity Manager Connector	40,000	8,800.00	Connector	1	35
Identity and Access Management Suite	80	17.60	Employee User		
	10	2.20	Non Employee User - External		
Directory Services	600	132.00	Named User Plus		1
	30,000	6,600.00	Processor		
Enterprise Single Sign-On Suite	60	13.20	Named User Plus		
Enterprise Single Sign-On Password Reset	7	1.54	Named User Plus	2,000	
Role Manager (Controlled Availability - Do Not Quote without approval)	30	6.60	Employee User	2,000	13
	5	1.10	Non Employee User - External	5,000	13
Identity Management Enterprise Management					
Management Pack for Identity Management	4.00	0.8800	Employee		
	1.00	0.2200	Non Employee User - External		
Tools					
Internet Developer Suite	5,000	1,100.00	Named User Plus	-	
Discoverer Desktop Edition	1,000	220.00	Named User Plus	-	
Programmer	1,000	220.00	Named User Plus	-	
Portlet Factory	9,000	1,980.00	Named User Plus	-	
Business Process Analysis Suite	9,000	1,980.00	Named User Plus	5	

Applications and Systems Management

	Named User Plus	Software Update License & Support	Processor License	Software Update License & Support	Notes
Database Enterprise Management					
Diagnostics Pack	60	13.20	3,000	660.00	2
Tuning Pack	60	13.20	3,000	660.00	2
Change Management Pack	60	13.20	3,000	660.00	2
Configuration Management Pack	60	13.20	3,000	660.00	2
Provisioning Pack for Database	60	13.20	3,000	660.00	2
Data Masking Pack	200	44.00	10,000	2,200.00	2
Internet Application Server Enterprise Management					
Diagnostics Pack Plus for Internet Application Server	120	26.40	6,000	1,320.00	11
Configuration Management Pack for Internet Application Server	60	13.20	3,000	660.00	11
Provisioning Pack for Internet Application Server	60	13.20	3,000	660.00	11
Management Pack for SOA	200	44.00	10,000	2,200.00	11
Business Intelligence Management					
Business Intelligence Management Pack	200	44.00	10,000	2,200.00	39
	License Price	Software Update License & Support	Metric	Minimum	Notes
Identity Management Enterprise Management					
Management Pack for Identity Management	4.00	0.8800	Employee	-	
	1.00	0.2200	Non Employee User - External	-	
	License Price	Software Update License & Support	Metric	Minimum	Notes
Other Infrastructure Management					
Configuration Management Pack for Non-Oracle Systems	3,000	660.00	Per Processor	-	
	60	13.20	Per Named User Plus	-	
Provisioning Pack	3,000	660.00	Per Processor	-	
	60	13.20	Per Named User Plus	-	
System Monitoring Plug-in for Hosts	1,500	330.00	Per Processor	-	61
	30	6.60	Per Named User Plus	-	61
System Monitoring Plug-in for Non Oracle Databases	1,500	330.00	Per Processor	-	36
	30	6.60	Per Named User Plus	-	36
System Monitoring Plug-in for Non Oracle Middleware	1,500	330.00	Per Processor	-	25
	30	6.60	Per Named User Plus	-	25
System Monitoring Plug-in for Network Devices	1,500	330.00	Per Network Device	-	26
System Monitoring Plug-in for Storage	1,500	330.00	Per Terabyte	-	27
Management Connectors	5,000	1,100.00	Per Connector	-	28
Diagnostics Pack for Non-Oracle Middleware	6,000	1,320.00	Per Processor	-	
	120	26.40	Per Named User Plus	-	
Service Management					
Service Level Management Pack	3,000	660.00	Transaction	20	
Real User Experience Insight	75,000	16,500.00	Per Processor	2	
	Named User Plus	Software Update License & Support	Processor License	Software Update License & Support	Notes
Applications Management					
Application Management Pack for E-Business Suite	120	26.40	6,000	1,320.00	
Application Management Pack for Siebel	120	26.40	6,000	1,320.00	
Application Management Pack for PeopleSoft	120	26.40	6,000	1,320.00	

		Prices in USA (Dollar)				
		Collaboration				
		Collaboration Program User License	Software Update License & Support	Processor License	Software Update License & Support	Notes
Collaboration						
Collaboration Suite	Perpetual License	60	15.00	-	-	6
	1 Year Subscription License	15	15.00	-	-	6
Content Services	Perpetual License	45	11.25	-	-	6
	1 Year Subscription License	11	11.25	-	-	6
Unified Messaging	Perpetual License	45	11.25	-	-	6
	1 Year Subscription License	11	11.25	-	-	6
Real-Time Collaboration	Perpetual License	45	11.25	-	-	6
	1 Year Subscription License	11	11.25	-	-	6
Collaboration Suite Options:						
Records Management Option	Perpetual License	100	25.00	-	-	29
	1 Year Subscription License	25	25.00	-	-	29
Content Services Options:						
Records Management Option	Perpetual License	100	25.00	-	-	29
	1 Year Subscription License	25	25.00	-	-	29

		License Price	Software Update License & Support	Metric	Minimum	Notes
Applications sold by Technology Reps						
Healthcare Transaction Base		1,000	220.00	Named User Plus	50	13
		100,000	22,000.00	Processor	1	13,14

Term licensing available for all Oracle Products. The list price for a term license is based on a specific percentage of the perpetual license price. Annual terms licenses are available from 1 to 5 years: 1 year - 20% of list; 2 year - 35% of list, 3 year - 50% of list, 4 year 60% of list and 5 year 70% of list. Support for all term licenses is 22% of net perpetual fee. Exception: support fees for the Collaboration Suite are 25% net perpetual license fees.

- ¹ If licensing by Named User Plus, the minimum is 10 Named User Plus licenses per Processor.
- ² Enterprise Edition Options (with the exception of In-Memory Database Cache) and Database Enterprise Management Packs must match the number of licenses of the associated Oracle Database Enterprise Edition. In addition, a minimum of 25 Named User Plus licenses per Processor must be met. Associated Database is defined as the database(s) which is (are) being managed by the option. For the purposes of licensing Active Data Guard, both the primary and standby servers must be licensed.
- ³ Application Adapters are available for: PeopleSoft, SAP, Siebel & JD Edwards.
- ⁴ Mainframe and TP-Monitor Adapters are available for: CICS, IMS/DB, IMS/TM, VSAM, BeanConnectand Tuxedo.
- ⁵ Oracle Database Standard Edition can only be licensed on servers that have a maximum capacity of 4 sockets. If licensing by Named User Plus, the minimum is 5 Named User Plus licenses. Oracle Database Standard Edition, when used with Oracle Real Application Clusters, may only be licensed on a single cluster of servers supporting up to a total maximum capacity of 4 sockets.
- ⁶ 2, 3, 4 and 5-Year Term Licenses are not available for Collaboration products. Customers must purchase Software Updates when purchasing Product Support. On Demand for Collaboration products is optional for customers purchasing Collaboration product licenses. Customers must purchase Software Updates and Product Support when purchasing On Demand. E-Business Discount Schedule applies to License, Software Updates, and Product Support fees. On Demand Discount Schedule applies to On Demand for Collaboration products. On Demand for this product is on Controlled Availability and requires approval. Please refer to the Approval Matrix on <http://esource.oraclecorp.com> for more information. If you are an Oracle partner, please contact your Oracle PRN Representative for additional information.
- ⁸ If licensing by Named User Plus, the minimum is 25 Named User Plus licenses per Processor.
- ⁹ Personal Edition provides a maximum of one Named User Plus per database.
- ¹⁰ Oracle Standard Edition One may only be licensed on servers that have a maximum capacity of 2 sockets. If licensing by Named User Plus, the minimum is 5 Named User Plus licenses.
- ¹¹ Internet Application Server Enterprise Management Packs must match the number of licenses of the associated Internet Application Server (Excluding TopLink and Application Development Framework, for which these Management Packs cannot be licensed). An associated Internet Application Server is defined as the Internet Application Server(s) which is (are) being managed by the option.
- ¹² Java Edition, Standard Edition One and Standard Edition Options must match the number of licenses of the associated Oracle Internet Application Server Edition. Associated Application Server is defined as the application server(s) which is (are) being managed by the option.
- ¹³ This product is on Controlled Availability and requires approval. Please refer to the Approval Matrix on <http://esource.oraclecorp.com> for more information. If you are an Oracle partner, please contact your Oracle PRN Representative for additional information.
- ¹⁴ For the purpose of licensing Healthcare Transaction Base, only the processors on which iAS Enterprise Edition and this program are installed and/or running are counted for the purpose of determining the number of processors required to license this program.
- ¹⁵ Internet Application Server Enterprise Edition Options must match the number of licenses of the associated Internet Application Server. Associated Application Server is defined as the application server(s) which is (are) being managed by the option.
- ¹⁶ Internet Application Server Standard Edition One and Portal Standard Edition One may only be licensed on servers that have a maximum capacity of 2 sockets. If licensing by Named User Plus, the minimum is 5 Named User Plus licenses.
- ²² Application Development Framework requires a runtime license. This can be purchases via Toplink and Application Development Framework or Java Edition
- ²³ Business Intelligence Publisher is also licensable via the per Employee metric. The price is 40.00 USA (Dollar) per Employee when licensed as a standalone product and 30.00 USA (Dollar) per Employee when licensed as an option to the Application Server Enterprise Edition. The minimum for employee licensing is 1,000 Employee licenses.
- ²⁴ The Named User Plus Minimum does not apply if the program is installed on a one processor machine that allows for a maximum of one user per program.
- ²⁵ Plug-in available for Microsoft Active Directory, Microsoft .NET, Microsoft Internet Information Services (IIS), Microsoft ISA Server, Microsoft Commerce Server, Microsoft BizTalk Server, Microsoft Exchange Server, IBM WebSphere MQ. Each Plug-in is licensed separately.
- ²⁶ Plug-in available for F5 Load Balancers, Juniper Netscreen Firewall, Check Point Firewall. Each Plug-in is licensed separately.
- ²⁷ Plug-in available for NetApp Filers, EMC NS Series NAS, EMC Symmetrix, EMC CLARiiON. Each Plug-in is licensed separately.
- ²⁸ Management Connectors are available for: Remedy Help Desk, Microsoft Operations Manager 2005. Each Connector is licensed separately
- ²⁹ The number of Options licenses must match to the number of licenses of the parent product
- ³⁰ If licensing by Named User Plus, the minimum is 25 Named User Plus licenses per Processor.
- ³¹ Rdb Server Options must match the number of licenses of the associated database.
- ³² TRACE may also be licensed with CODASYL DBMS.
- ³³ Oracle precompilers supported via SQL*Net for Rdb for use across Oracle & Rdb Servers.
- ³⁴ CDD/R Runtime is an unlimited use license for applications requiring CDD/R deployment licenses.
- ³⁵ Following is the list of available Identity Manager Connectors: Database User Management, Database Applications Table, Microsoft Active Directory, Oracle Internet Directory, Novell eDirectory, Sun Java System Directory, Oracle e-Business, PeopleSoft Enterprise Applications, SAP Enterprise Applications, Microsoft Exchange, Novell Groupwise, Microsoft Windows, UNIX, RSA Authentication Manager, RSA ClearTrust, IBM Lotus Notes/Domino, SAP Enterprise Portal, Siebel Enterprise Applications, IBM RACF, CA ACF2, CA Top Secret, BMC Remedy User Management, IBM OS/400, JDEdwards EnterpriseOne, Oracle Retail, BMC Remedy Ticketing, Siemens DirX LDAP (priced in Advance of Availability) . Each connector is licensed separately.
- ³⁶ Plug-in available for IBM DB2, Microsoft SQL Server, Sybase Adaptive Server Enterprise (ASE).
- ³⁷ Secure Enterprise Search may also be licensed on per employee metric. The minimums for employee licensing is 200 employee licenses. The price is \$30 USA Dollar per employee. When licensing by named user plus metric, the minimums are 100 Named User Plus licenses
- ³⁸ Business Intelligence Standard Edition One may only be used on servers that have the ability to run a maximum of 2 sockets. The minimums for this product are 5 named user plus licenses and the maximum is 50 named user plus licenses. The data sources for BI Server and Business Intelligence Publisher are limited to the included Oracle Standard Edition One, one other database, and any number of flat file sources such as CSV, and XLS. You may use Oracle Warehouse Builder Core ETL to pull data from any number of data sources but you must use only the included Oracle Standard Edition One as the target database.
- ³⁹ The minimums for this product are 50 Named User Plus licenses. The number of options licenses must match the number of licenses of the associated Business Intelligence Server Enterprise Edition. If licensing as an option to Business Intelligence Suite Enterprise Edition Plus, the number of options licenses must match the number of licenses of the associated Business Intelligence Suite Enterprise Edition Plus.
- ⁴⁰ Warehouse Builder Connectors are only licensable with Oracle Database Enterprise Edition. Warehouse Builder Connectors are available for: PeopleSoft, Oracle E-Business Suite, Siebel, and SAP. The Connector licenses do not need to match to the Database Enterprise Edition licenses.

- ⁴² WebCenter Adapters are available for: Microsoft SharePoint, IBM Lotus Domino, and EMC Documentum. Each Adapter is licensed separately.
- ⁴³ Secure Enterprise Search Connectors are available for: Documentum Content Server, Documentum eRoom, FileNet P8 Content Engine, FileNet Image Services, IBM Lotus Notes, IBM DB2 Content Manager, OpenText Livelink, Hummingbird DM, Oracle E-Business Suite, Business Objects, Cognos, MicroStrategy, Oracle Content Server, and Siebel. Each Connector is licensed separately.
- ⁴⁴ The Named User Plus minimum is 100 Named User Plus licenses.
- ⁴⁵ The following Universal Records Management Adapters are available: Symantec Enterprise Vault, Microsoft SharePoint, Java, EMC Documentum (Priced in Advance of Availability), File Systems (Priced in Advance of Availability), and Microsoft .Net. Each Adapter is licensed separately.
- ⁴⁶ Database Enterprise Edition options, including the Database Enterprise Management Packs may be licensed with this program. Database Enterprise Edition Options & Database Enterprise Management Packs must match the number of licenses of the associated Audit Vault Server.
- ⁴⁷ The Named User Plus minimums for this program are 25 Named User Plus licenses.
- ⁴⁸ These programs are designated Oracle 1-Click Ordering Programs.
- ⁴⁹ This upgrade provides the following: Hyperion Interactive Reporting - System 9, Hyperion SQR Production Reporting - System 9, Hyperion Web Analysis - System 9, Hyperion Financial Reporting - System 9.
- ⁵⁰ Informatica OEM PowerCenter ETL Server may not be used on a standalone basis or as a standalone ETL tool. The Informatica OEM Power Center ETL Server may be used with any data source provided the target(s) are: (i) the Oracle Business Intelligence applications programs (excluding Hyperion Financial Performance Management Applications), (ii) the underlying platforms on which the Oracle Business Intelligence Suite Enterprise Edition Plus program or associated components run, or (iii) a staging database for any of the foregoing. Informatica OEM Power Center ETL Server may also be used where the Oracle Business Intelligence applications (excluding Hyperion Financial Performance Management Applications) programs are the source and non-Oracle Business Intelligence application programs are the target, provided, that users do not use Informatica OEM PowerCenter ETL Server to transform the data.
- ⁵¹ When you purchase a license for the Data Warehouse Business Adapter program you must have the appropriate licenses for each operational application used as a source (e.g., Oracle, SAP, PeopleSoft, Siebel). A license to the Data Warehouse Adapter program does not provide a license or the right to use the operational applications, a license to the Data Warehouse Adapter program provides only a connector to them.
- ⁵² Customers with pre-System 9 licenses must pay a System 9 Foundation Enablement fee to migrate to the corresponding System 9 licenses.
- ⁵³ The minimums for this product are 25 Named User Plus licenses or 4 Processor licenses.
- ⁵⁴ The minimums for this product are 25 Named User Plus licenses or 4 Processor licenses. The number of options licenses must match the number of licenses of the associated Hyperion Essbase - System 9 licenses.
- ⁵⁵ Data Quality for Data Integrator must be licensed using the Per Processor metric for up to a maximum of 100 million records per calendar year. Usage over 100 million records per year must be licensed using the Per 1000 Records metric.
- ⁵⁶ Rule Sets are available for the following countries and each Rule Set is licensed separately: Argentina, Australia, Austria, Belgium, Brazil, Brunei Darussalam, Canada, Chile, Colombia, Denmark, France, Germany, Great Britain, Hong Kong, India, Ireland, Italy, Jamaica, Malaysia, Mexico, Netherlands, New Zealand, Peru, Philippines, Portugal, Saudi Arabia, Singapore, South Africa, Spain, Sweden, Switzerland, United Arab Emirates, United States, Venezuela.
- ⁵⁷ The minimums are 4 Named User Plus licenses.
- ⁵⁸ Initial purchase of RTD Analytics requires licensing, 1) Real-Time Decision Server, 2) appropriate Decision Connector for each RTD Decision Server touch point.
- ⁵⁹ Decision Connector for Web must be licensed for each web server Processor receiving decisions from the Oracle Real-Time Decision Server program.
- ⁶⁰ Decision Connector for Call Center must be licensed for each call center agent receiving decisions from the Oracle Real-Time Decision Server program.
- ⁶¹ System Monitoring Plug-in for Hosts is available for: 1) Operating Systems and Hardware, and 2) VMWare ESX Server. Each System Monitoring Plug-in for Hosts is licensed separately.
- ⁶² Universal Content Management Standard Edition can only be licensed on a single server with up to a maximum capacity of 4 sockets.
- ⁶³ The Named User Plus minimums for this program are 1,000 Named User Plus licenses.

DEFINITIONS

Named User Plus: is defined as an individual authorized by you to use the programs which are installed on a single server or multiple servers, regardless of whether the individual is actively using the programs at any given time. A non human operated device will be counted as a named user plus in addition to all individuals authorized to use the programs, if such devices can access the programs. If multiplexing hardware or software (e.g., a TP monitor or a web server product) is used, this number must be measured at the multiplexing front end. Automated batching of data from computer to computer is permitted. You are responsible for ensuring that the named user plus per processor minimums are maintained for the programs contained in the user minimum table in the licensing rules section; the minimums table provides for the minimum number of named users plus required and all actual users must be licensed.

For the purposes of the following programs: Configuration Management Pack for Non-Oracle Systems, System Monitoring Plug-in for Hosts, System Monitoring Plug-in for Non Oracle Databases, System Monitoring Plug-in for Non Oracle Middleware, Diagnostics Pack for Non-Oracle Middleware, and Provisioning Pack, only the users of the third party program that is being managed/monitored are counted for the purpose of determining the number of licenses required.

For the purposes of the following programs: Application Management Pack for Oracle E-Business Suite, Application Management Pack for Siebel, and Application Management Pack for PeopleSoft all users of the middleware and/or database software that support the respective application program are counted for the purpose of determining the number of licenses required.

Processor: shall be defined as all processors where the Oracle programs are installed and/or running. Programs licensed on a Processor basis may be accessed by your internal users (including agents and contractors) and by your third party users. For the purposes of counting the number of processors which require licensing, for a Sun UltraSPARC T1 processor with 4, 6 or 8 cores at 1.0 gigahertz or 8 cores at 1.2 gigahertz for only those servers specified on the Sun Server Table which can be accessed at <http://oracle.com/contracts>, "n" cores shall be determined by multiplying the total number of cores by a core processor licensing factor of .25. For the purposes of counting the number of processors which require licensing for AMD and Intel multicore chips, "n" cores shall be determined by multiplying the total number of cores by a core processor licensing factor of .50. For the purposes of counting the number of processors which require licensing for all hardware platforms not otherwise specified in this section, a multicore chip with "n" cores shall be determined by multiplying "n" cores by a core processor licensing factor of .75. All cores on all multicore chips for each licensed program for each factor listed below are to be aggregated before multiplying by the appropriate core processor licensing factor and all fractions of a number are to be rounded up to the next whole number. When licensing Oracle programs with Standard Edition One or Standard Edition in the product name, a processor is counted equivalent to an occupied socket; however, in the case of multi-chip modules, each chip in the multi-chip module is counted as one occupied socket.

For example, a Sun UltraSPARC T1 based server installed and/or running the program (other than Standard Edition One programs or Standard Edition programs) on 6 cores would require 2 processor licenses (6 multiplied by a core processor licensing factor of .25 equals 1.50 which is then rounded up to the next whole number which is 2). An Intel or AMD based server installed and/or running the program (other than Standard Edition One programs or Standard Edition programs) on 7 cores would require 4 processor licenses (7 multiplied by a core processor licensing factor of .50 equals 3.50 which is then rounded up to the next whole number which is 4). Two multicore servers, for hardware platforms not specified above, installed and/or running the program on 10 cores would require 8 processor licenses (10 multiplied by a core processor licensing factor of .75 equals 7.50 which is then rounded up to the next whole number which is 8).

For the Healthcare Transaction Base program, only the processors on which Internet Application Server Enterprise Edition and this program are installed and/or running are counted for the purpose of determining the number of licenses required. For the iSupport, iStore and Configurator programs, only the processors on which Internet Application Server (Standard Edition and/or Enterprise Edition) and the licensed program are running are counted for the purpose of determining the number of licenses required for the licensed program; under these licenses you may also install and/or run the licensed program on the processors where a licensed Oracle Database (Standard Edition and/or Enterprise Edition) is installed and/or running.

For the purposes of the following programs: Configuration Management Pack for Non-Oracle Systems, System Monitoring Plug-in for Hosts, System Monitoring Plug-in for Non Oracle Databases, System Monitoring Plug-in for Non Oracle Middleware, Diagnostics Pack for Non-Oracle Middleware, and Provisioning Pack, only the processors on which the third party program that is being managed/monitored are running are counted for the purpose of determining the number of licenses required.

For the purposes of the following programs: Application Management Pack for Oracle E-Business Suite, Application Management Pack for Siebel, and Application Management Pack for PeopleSoft, all processors on which the middleware and/or database software that support the respective application program are running are counted for the purpose of determining the number of licenses required.

For the purposes of the following program: Data Integrator - Target Database, only the processor(s) on which the target database is running are counted for the purpose of determining the number of Target Database licenses required.

For the purposes of the following program: Audit Vault Collection Agent, only the processors of the database sources from which audit data is collected are counted for the purpose of determining the number of licenses required.

For the purposes of licensing Oracle In-Memory Database Cache, only the processors on which the Times Ten In-Memory Database component of the In-Memory Database Cache software is installed and/or running are counted for the purpose of determining the number of licenses required.

Application User: is defined as an individual authorized by you to use the applicable licensed application programs which are installed on a single server or on multiple servers regardless of whether the individual is actively using the programs at any given time. If you license the Oracle Self Service Work Request option in conjunction with Oracle Enterprise Asset Management, you are required to maintain licenses for the equivalent number of Application Users licensed and you are granted unlimited access to initiate work requests, view work request status and view scheduled completion date for your entire employee population. Applications Users licensed for Oracle Order Management are allowed to manually enter orders directly into the programs but any orders entered electronically from other sources must be licensed separately. For Oracle Sourcing, Oracle iSupplier Portal, and Oracle Services Procurement programs, use by your external suppliers is included with your application user licenses.

Application Read-Only User: is defined as an individual authorized by you to run only queries or reports against the application program for which you have also acquired non read-only licenses.

Collaboration Program User: is defined as an individual authorized by you to use the programs which are installed on a single server or on multiple servers regardless of whether the individual is actively using the programs at any given time. For the purposes of counting and licensing the number of Real-Time Collaboration users, a Collaboration Program User within your company is defined as a user able to initiate, or host, a web conference and also participate in a web conference; all participants in the web conference external to your company and attending a web conference are not required to be licensed.

Annual Transaction Volume: is defined as the U.S. dollar denominated total value of all purchase orders transacted and all auctions conducted through the Oracle Exchange Platform by you and others during the applicable year of the Oracle Exchange Platform license regardless of whether any such auction results in a purchase order, provided that an auction resulting in a purchase order shall only be counted against the Annual Transaction Volume once.

Case Report Form (CRF) Page: is defined as the "electronic equivalent" of what would be the total number of physical paper pages initiated remotely by the Program (measured explicitly in the Program as Received Data Collection Instruments) during a 12-month period. You may not exceed the licensed number of CRF pages during any 12-month period unless you acquire additional CRF pages licenses from us.

Compensated Individual: is defined as an individual whose compensation or compensation calculations are generated by the programs. The term Compensated Individual includes, but is not limited to, your employees, contractors, retirees, and any other Person.

Computer: is defined as the computer on which the programs are installed. A Computer license allows you to use the licensed program on a single specified computer.

Connector: is defined as each connector connecting the software product with an external product. A unique connector is required for each distinct product with which the software product is required to interface.

Warehouse Builder Connector: is defined as a software product that connects an Oracle database where the Oracle Warehouse Builder code is deployed, to an external product (e.g., SAP). A unique connector is required for each distinct external product for which the Oracle database is required to interface.

Cost of Goods Sold: is defined as the total cost of inventory that a company has sold during their fiscal year. If Cost of Goods Sold is unknown to you then Cost of Goods Sold shall be equal to 75% of total company revenue.

Customer: is defined as the Customer entity specified on the ordering document. The programs may not be used or accessed for the business operations of any third party, including but not limited to your customers, partners, or your affiliates. There is no limitation on the number of physical servers on which such programs may be copied, installed and used.

Electronic Order Line: is defined as the total number of distinct electronic order lines entered electronically into the Oracle Order Management application from any source (not manually entered by licensed Order Management Users, Professional Users 2003, or Professional Users 2003 External) during a 12 month period. This includes order lines originating as external EDI/XML transactions and/or sourced from other Oracle and non-Oracle applications. You may not exceed the licensed number of order lines during any 12 month period.

DEFINITIONS (Continued)

Employee: is defined as all of your full-time, part-time, temporary employees and all of your agents, contractors and consultants. The quantity of the licenses required is determined by the number of Employees and not the actual number of users. In addition, if you elect to outsource any business function(s) to another company, all of the company's full-time, part-time, temporary employees and agents, contractors and consultants that are providing the outsourcing services for you must be counted for the purposes of determining the number of Employees.

Employee User: is defined as an individual authorized by you to use the application programs which are installed on a single server or multiple servers, regardless of whether or not the individual is actively using the programs at any given time.

Entry: is defined as a unique item (e.g., object, person, entity or item of information) stored within the programs. Replicated entries stored within the program on multiple servers are counted as a single entry.

Expense Report: is defined as the total number of expense reports processed by the iExpenses during a 12 month period. You may not exceed the licensed number of expense reports during any 12 month period.

Field Technician: is defined as an engineer, technician, representative, or other person who is dispatched by you, including the dispatchers, to the field using the programs.

FTE Student: is defined as any full-time student enrolled in your institution and any part-time student enrolled in your institution counts as 25% of an FTE Student. The definition of "full-time" and "part-time" is based on your policies for student classification. If the number of FTE Students is a fraction, that number will be rounded to the nearest whole number for purposes of license quantity requirements.

Hosted Named User: is defined as an individual authorized by you to access the hosted service, regardless of whether the individual is actively accessing the hosted service at any given time.

Invoice Line: is defined as the total number of invoice line items processed by the program during a 12 month period. You may not exceed the licensed number of Invoice Lines during any 12 month period unless you acquire additional Invoice Line licenses from us.

IVR Port: is defined as a single caller that can be processed via the Interactive Voice Response (IVR) system. Customers must purchase licenses for the number of IVR Ports that represent the maximum number of concurrent callers that can be processed by the IVR system.

Module: is defined as each production database running the programs.

Network Device: is defined as the hardware and/or software whose primary purpose is to route and control communications between computers or computer networks. Examples of network devices include but are not limited to, routers, firewalls and network load balancers.

Non Employee User - External: is defined as an individual, who is not your employee, contractor or outsourcer, authorized by you to use the application programs which are installed on a single server or multiple servers, regardless of whether or not the individual is actively using the programs at any given time.

Partner Organization: is defined as an external third party business entity that provides value-added services in marketing and selling your products. Depending upon the type of industry, partner organizations play different roles and are recognized by different names such as reseller, distributor, agent, dealer or broker.

Person: is defined as your employee or contractor who is actively working on behalf of your organization or a former employee who has one or more benefit plans managed by the system or continues to be paid through the system. For Project Resource Management, a person is defined as an individual who is scheduled on a project. The total number of licenses needed is to be based on the peak number of part-time and full-time people whose records are recorded in the system.

Physical Server: is defined as each physical server on which the programs are installed.

Ported Number: is defined as the telephone number that end users retain as they change from one service provider to another. This telephone number originally resides on a telephone switch and is moved into the responsibility of another telephone switch.

Record: The Customer Hub B2B is a bundle that includes two components, Siebel Universal Customer Master B2B and Oracle Customer Data Hub. For the purposes of the Customer Hub B2B application, record is defined as the total number of unique customer database records stored in the Customer Hub B2B application (i.e., stored in a component of Customer Hub B2B). A customer database record is a unique business entity or company record which is stored as an account for the Siebel Universal Customer Master B2B product or as an organization for the Oracle Customer Data Hub product.

The Customer Hub B2C is a bundle that includes two components, Siebel Universal Customer Master B2C and Oracle Customer Data Hub. For the purposes of the Customer Hub B2C application, record is defined as the total number of unique customer database records stored in the Customer Hub B2C application (i.e., stored in a component of Customer Hub B2C). A customer database record is a unique consumer (i.e., physical person) record which is stored as a contact for the Siebel Universal Customer Master product or as a person for the Oracle Customer Data Hub product.

The Product Hub is a bundle that includes two components, Siebel Universal Product Master and Oracle Product Information Management Data Hub. For the purposes of the Product Hub application, record is defined as the total number of unique product database records stored in the Product Hub application (i.e., stored in a component of Product Hub). A product database record is a unique product component or SKU stored in the MTL_SYSTEM_ITEMS table with an active or inactive status and does not include any instance items (i.e. *-star items) or organization assignments of the same item.

For the purposes of the Case Hub program a record is defined as the total number of unique case database records that may be stored in the Case Hub application.. A case database record is a unique request or issue requiring investigation or service stored in S_CASE table with an active or inactive status.

For all application programs licensed as record, please see the application licensing prerequisites as specified in the Applications Licensing Table which may be accessed at <http://oracle.com/contracts> for the grant and restrictions of the underlying Oracle technology.

For the Hyperion Data Relationship Management program, a record is defined as the unique occurrence of any business object or master data construct that you choose to manage within the program. Records may describe any number of enterprise information assets, commonly referred to as base members, including but not limited to cost centers, ledger accounts, legal entities, organizations, products, vendors, assets, locations, regions or employees. Additionally, a record may also be a summary object, commonly referred to as a rollup member, that either summarizes base members or describes hierarchical information associated with underlying base members. Records represent unique occurrences and they do not include any duplicates or shared references that may be essential for master data management purposes.

1000 Records: is defined as 1000 cleansed records (i.e., rows) that are output from a production data flow of the Data Quality for Data Integrator program.

RosettaNet Partner Interface Processes® (PIPs®): are defined as business processes between trading partners. Preconfigured system-to-system XML-based dialogs for the relevant E-Business Suite Application(s) are provided. Each preconfigured PIP includes a business document with the vocabulary and a business process with the choreography of the message dialog.

Rule Set: is defined as a data rules file containing content for a given country in order to perform data quality functions optimized for that country.

Service Order Line: is defined as the total number of service order entry line items processed by the program during a 12 month period. Multiple service order entry line items may be entered as part of an individual customer service order or quote. You may not exceed the licensed number of Service Order Lines during any 12 month period unless you acquire additional Service Order Line licenses from us.

Subscriber: is defined as (a) a working telephone number for all wireline devices; (b) a portable handset or paging device that has been activated by you for wireless communications and paging; (c) a residential drop or a nonresidential device serviced by a cable provider; or (d) a live connected utility meter. The total number of Subscribers is equal to the aggregate of all types of Subscribers. If your business is not defined in the primary definition of Subscriber above, Subscriber is defined as each U.S. \$1,000 increment of your gross annual revenue as reported to the SEC in your annual report or the equivalent accounting or reporting document.

Suite: is defined as all the functional software components described in the product documentation.

Tape Drive: Tape drives are defined as mechanical devices used to sequentially write, read and restore data from magnetic tape media. Typically used, but not limited to, data protection and archival purposes, tape drives are deployed either as a standalone unit(s) or housed within a robotic tape library. Examples of tape drive include but are not limited to, Linear Tape Open (LTO), Digital Linear Tape (DLT), Advanced Intelligent Type (AIT), Quarter-Inch Cartridge (QIC), Digital Audio Tape (DAT), and 8mm Helical Scan.

Terabyte: is defined as a terabyte of computer storage space used by a storage filer equal to one trillion bytes.

Transaction: is defined as each set of interactions that is initiated by an application user recorded by Oracle Enterprise Manager to capture availability and performance metrics used in calculating service levels. For example, the following set of interactions would represent one transaction: login, search customer, log out.

DEFINITIONS (Continued)

UPK Developer: is defined as an individual authorized by you to use the programs which are installed on a single server or multiple servers, regardless of whether the individual is actively using the programs at any given time. UPK Developers may create, modify, view and interact with simulations and documentation.

UPK Employee: is defined as an active employee of yours. (note: The value of these applications is determined by the size of the active employee population and not the number of actual users. Therefore, all of your active employees must be included in your order when licensing these applications). UPK Employees may view and interact with simulations and documentation but may not create or modify simulations or documentation.

UPK User: is defined as an individual authorized by you to use the programs which are installed on a single server or multiple servers, regardless of whether the individual is actively using the programs at any given time. UPK Users may view and interact with simulations and documentation but may not create or modify simulations or documentation.

Workstation: is defined as the client computer from which the programs are being accessed, regardless of where the program is installed.

\$M Freight Under Management: is defined as one million U.S. dollars of the total transportation value of tendered orders for all shipments for a given calendar year during the term of the license. FUM shall include the combined total of actual freight purchased by you, plus the cost of freight for shipments managed by you (e.g., you are not purchasing transportation services on behalf of your clients but are providing transportation management services for your clients). Freight that is paid by a third party shall also be included in the FUM total (e.g., inbound shipments from suppliers to you with freight terms of prepaid).

\$M in Revenue: is defined as one million United States dollars in all income (interest income and non interest income) before adjustments for expenses and taxes generated by You during a fiscal year.

\$M in Managed Assets: is defined as one million U.S. dollars of the following total: (1) Book value of investment in capital leases, direct financing leases and other finance leases, including residuals, whether owned or managed for others, active on the program, plus (2) Book value of assets on operating leases, whether owned or managed for others, active on the program, plus (3) Book value of loans, notes, conditional sales contracts and other receivables, owned or managed for others, active on the program, plus (4) Book value of non earning assets, owned or managed for others, which were previously leased and active on the program, including assets from term terminated leases and repossessed assets, plus (5) Original cost of assets underlying leases and loans, originated and active on the program, then sold within the previous 12 months.

For a complete list of products offered by Oracle Corporation, please visit the Oracle eDelivery site:
<http://edelivery.oracle.com>

GENERAL LICENSING RULES

TERM DESIGNATION

If your Program License does not specify a term, the Program license is perpetual and shall continue unless terminated as otherwise provided in the Agreement.

5 Year Term: A Program license specifying a 5 Year Term shall commence on the Effective Date of the order and shall continue for a period of 5 years. At the end of the 5 Year Term the Program license shall terminate automatically.

4 Year Term: A Program license specifying a 4 Year Term shall commence on the Effective Date of the order and shall continue for a period of 4 years. At the end of the 4 Year Term the Program license shall terminate automatically.

3 Year Term: A Program license specifying a 3 Year Term shall commence on the Effective Date of the order and shall continue for a period of 3 years. At the end of the 3 Year Term the Program license shall terminate automatically.

2 Year Term: A Program license specifying a 2 Year Term shall commence on the Effective Date of the order and shall continue for a period of 2 years. At the end of the 2 Year Term the Program license shall terminate automatically.

1 Year Term: A Program license specifying a 1 Year Term shall commence on the Effective Date of the order and shall continue for a period of 1 year. At the end of the 1 Year Term the Program license shall terminate automatically.

ORACLE SUPPORT SERVICES

Oracle Support Services (OSS) offers the following programs: Software Update License & Support to provide customers with the right to Oracle product upgrades and 24x7 support of all Oracle products, and Oracle Advanced Customer Support for a menu of additional services designed to provide an enhanced level of support. Services may vary by country. For availability, contact your local Support Sales representative. For a complete description of Oracle Support Services programs, refer to the Sales Support website at <http://www.oracle.com/Support>

Software Update License & Support

Software Updates License & Support provides customers with the right to product upgrades and 24x7 technical support, and is available for five years from the release date of the product. Product upgrades includes upgraded versions of software, maintenance releases and patches. Customers receive direct access Oracle experts for product-specific questions about installing and operating Oracle software. Web based support is provided via OracleMetaLink. Features of MetaLink include proactive notifications, customized home pages, technical libraries and forums, product life-cycle information, a bug database, and the ability to log technical assistance requests.

Support Renewals

Prices shown on this price list are annual fees that apply to both perpetual and term licenses for first year support only. The price of a technical support renewal for Software Update License & Support is the technical support fees paid for the same licenses in the prior year, increased by the appropriate renewal adjustment. Oracle uses two different renewal adjustments: the Inflationary Adjustment Rate (IAR) and the Local Renewal Adjustment (LRA). Support for all licenses is adjusted by the greater of the LRA or the IAR. In all cases, any valid technical support cap included in a license agreement or ordering document that governs the licenses, limits the renewal adjustment. For more information on renewal adjustments, contact your Support Sales representative.

Advanced Customer Support

Advanced Customer Support is designed to provide an enhanced level of support to Oracle customers. Advanced Customer Support delivers tailored, flexible support solutions built to meet the customers' specific business requirements. Advanced Customer Support customers have the flexibility to purchase standard or combine standard services with specific offerings to provide a full solution.

Contact your local Support Sales representative for Advanced Customer Support information and pricing.

Incident Server Support Packages

Incident Server Support Packages provide incident-based web support for the following limited product sets:

- Oracle Database Server Support Package (2,000 USA (Dollar) for 10 incidents on one server):
Oracle Database Enterprise Edition, Oracle Database Standard Edition, Standard Edition One, Partitioning, Real Application Clusters
- Oracle Application Server Support Package (1,000 USA (Dollar) for 10 incidents on one server):
Internet Application Server Enterprise Edition, Internet Application Server Standard Edition, Internet Application Server Java Edition

With the purchase of Incident Server Support Packages, customers receive access to Oracle *MetaLink*, which provides 24x7 web-based technical support, including web-based Technical Assistance Requests.

JDeveloper Support

JDeveloper Support is a 24x7 support service that provides direct access to Oracle experts for product-specific questions about installing and operating Oracle JDeveloper. Web based support is provided via OracleMetaLink. Features of MetaLink include proactive notifications, customized home pages, technical libraries and forums, product life-cycle information, a bug database, and the ability to log technical assistance requests. JDeveloper Support is priced at 218.90 USA (Dollar) per Named User Plus per annum. Price applies to first year support only. JDeveloper Support is available only for the free version of JDeveloper downloaded from OTN after Jun 28, 2005. All standard Oracle support policies, as outlined in the Technical Support Policies, are applicable to JDeveloper purchased before this date.

Customer Support Services Policies and Definitions

The complete policy can be found in the Technical Support Policies at <http://www.oracle.com/support>

Extended Support

Customers with current Software Updates, License & Support can support their product for a further 3 years, past the initial 5 years from the general availability date of the product, by purchasing Extended Support. Extended Support fees are applied to the desupported Oracle programs only. Extended Support fees consist of the prior year's fee for Software Updates & Support plus the applicable renewal adjustment, plus an additional fee based on the year. Additional fees are as follows:

Year 6 after product release: 10% of current year's Software Update License & Support
Year 7 after product release: 20% of current year's Software Update License & Support
Year 8 after product release: 20% of current year's Software Update License & Support

Extended Support offers the following:

- Updates, fixes and security alerts
- Tax, legal and regulatory updates
- Upgrade scripts
- Technical support
- Major product and technology releases

Sustaining Support

Sustaining Support offered in years 9 and beyond provides technical support—i.e., access to Oracle's online and call-center support—and rights to future products for as long the customer is purchasing support. Sustaining support is charged as per renewal pricing, found in the "Support Renewals" section above.

Sustaining Support provides:

- Technical Support
- Access to MetaLink/Customer Connection
- Major product and technology releases
- Pre-existing fixes

ORACLE ON DEMAND

Oracle offers complete application, database, and hardware management services, which can help lower a customer's IT maintenance costs and increase support resolution time.

Administration Services

Administration Services are system administration, application technology management and monitoring activities provided remotely by Oracle for licensed Oracle programs. Administration Services are contracted on yearly terms; the billing is annual in advance.

Computer and Administration Services

Computer Services must be sold together with Administration Services. Computer and Administration Services are system administration, application technology management, and monitoring activities for licensed Oracle programs that are provided by Oracle from a data center hosting facility to which the customer has remote applications access. Computer and Administration Services are contracted on yearly terms; the billing is annual in advance.

EXHIBIT B

Oracle License Definitions and Rules v020408

License Definitions and Rules

Definitions and License Metrics

Adapter: is defined as each software code interface, installed on each Oracle Internet Application Server Enterprise Edition, which facilitates communication of information between each version of a third party software application or system and Oracle programs.

Collaboration Program User: is defined as an individual authorized by you to use the programs which are installed on a single server or on multiple servers regardless of whether the individual is actively using the programs at any given time. For the purposes of counting and licensing the number of Real Time Collaboration users, a Collaboration Program User within your company is defined as a user able to initiate, or host, a web conference and also participate in a web conference; all participants in the web conference external to your company and attending a web conference are not required to be licensed.

Computer: is defined as the computer on which the programs are installed. A Computer license allows you to use the licensed program on a single specified computer.

Connector: is defined as each connector connecting the software product with an external product. A unique connector is required for each distinct product that the software product is required to interface.

Customer: is defined as the customer entity specified on the ordering document. The programs may not be used or accessed for the business operations of any third party, including but not limited to your customers, partners, or your affiliates. There is no limitation on the number of computers on which such programs may be copied, installed and used.

Developer User: is defined as an individual authorized by you to use the programs which are installed on a single server or multiple servers, regardless of whether the individual is actively using the programs at any given time. Developer Users may create, modify, view and interact with the programs and documentation.

Employee User: is defined as an individual authorized by you to use the programs which are installed on a single server or multiple servers, regardless of whether or not the individual is actively using the programs at any given time.

Hosted Named User: is defined as an individual authorized by you to access the hosted service, regardless of whether the individual is actively accessing the hosted service at any given time.

IVR Port: is defined as a single caller that can be processed via the Interactive Voice Response (IVR) system. You must purchase licenses for the number of IVR Ports that represent the maximum number of concurrent callers that can be processed by the IVR system.

Monitored User: is defined as an individual who is monitored by an Analytics program which is installed on a single server or multiple servers, regardless of whether the individual is actively being monitored at any given time. Individual users who are licensed for an Analytics program by either Named User Plus or Application User may not be licensed by Monitored User. For the purposes of the Usage Accelerator Analytics program, every user of your licensed CRM Sales application program must be licensed. For the purposes of the Human Resources Compensation Analytics program, all of your employees must be licensed.

For the purpose of the following Oracle Governance, Risk, and Compliance applications: Application Access Controls Governor, Application Access Controls for E-Business Suite, Configuration Controls Governor, Configuration Controls for E-Business Suite, Transaction Controls Governor, Preventive Controls Governor, and Governance, Risk, and Compliance Controls Suite, the number of Monitored Users is equal to the total number of unique E-Business Suite users (individuals) being monitored by the program(s), as created/defined in the User Administration function of E-Business Suite. Users of iProcurement and/or Self-Service Human Resources are excluded.

For the purpose of the following PeopleSoft Enterprise Governance, Risk, and Compliance applications: Application Access Controls Governor, Application Access Controls for PeopleSoft Enterprise, Configuration Controls Governor, and

Configuration Controls for PeopleSoft Enterprise, the number of Monitored Users is equal to the total number of unique PeopleSoft Enterprise (or any other custom applications / programs) users (individuals) that the program monitors.

Named User Plus: is defined as an individual authorized by you to use the programs which are installed on a single server or multiple servers, regardless of whether the individual is actively using the programs at any given time. A non human operated device will be counted as a named user plus in addition to all individuals authorized to use the programs, if such devices can access the programs. If multiplexing hardware or software (e.g., a TP monitor or a web server product) is used, this number must be measured at the multiplexing front end. Automated batching of data from computer to computer is permitted. You are responsible for ensuring that the named user plus per processor minimums are maintained for the programs contained in the user minimum table in the licensing rules section; the minimums table provides for the minimum number of named users plus required and all actual users must be licensed.

For the purposes of the following programs: Configuration Management Pack for Non-Oracle Systems, System Monitoring Plug-in for Hosts, System Monitoring Plug-in for Non Oracle Databases, System Monitoring Plug-in for Non Oracle Middleware, Diagnostics Pack for Non-Oracle Middleware and Provisioning Pack, only the users of the third party program that is being managed/monitored are counted for the purpose of determining the number of licenses required.

For the purposes of the following programs: Application Management Pack for Oracle E-Business Suite, Application Management Pack for Siebel, and Application Management Pack for PeopleSoft Enterprise, all users of the middleware and/or database software that support the respective application program are counted for the purpose of determining the number of licenses required.

Network Device: is defined as the hardware and/or software whose primary purpose is to route and control communications between computers or computer networks. Examples of network devices include but are not limited to, routers, firewalls and network load balancers.

Non Employee User - External: is defined as an individual, who is not your employee, contractor or outsourcer, authorized by you to use the programs which are installed on a single server or multiple servers, regardless of whether or not the individual is actively using the programs at any given time.

Oracle Finance Division Contract: is a contract between you and Oracle (or one of Oracle's affiliates) that provides for payments over time of some or all of the sums due under your order.

Oracle University Knowledge Center Service: is defined as a web based learning environment hosted by Oracle that provides on demand access to either an individual Oracle University training course ("Online Course") or to all (or limited content subsets) of the Oracle University training courses available on the Knowledge Center website ("Passport"). The Oracle University Knowledge Center service is available at <http://www.oracle.com/education/oukc/>, and is made available to you subject to the terms of this agreement and Oracle University's Online Hosting Access Policies, which are located at http://www.oracle.com/education/oukc/hosting_policies.html and may be updated by Oracle from time to time without notice to you. Online Courses and Passports are made available on a membership basis. In the event that any Oracle programs are made available for download as part of the service, then use of such programs is subject to the terms of this agreement. If you acquire the Oracle University Knowledge Center service, the term shall be one year from the effective date of your order. **NOTWITHSTANDING ANYTHING TO THE CONTRARY IN THE AGREEMENT, ORACLE DOES NOT WARRANT THAT THE ORACLE UNIVERSITY KNOWLEDGE CENTER SERVICE WILL BE PROVIDED UNINTERRUPTED OR ERROR-FREE.**

Physical Server: is defined as each physical server on which the programs are installed.

Processor: shall be defined as all processors where the Oracle programs are installed and/or running. Programs licensed on processor basis may be accessed by your internal users (including agents and contractors) and by your third party users. For the purposes of counting the number of processors which require licensing for a Sun UltraSPARC T1 processor with 4, 6 or 8 cores at 1.0 gigahertz or 8 cores at 1.2 gigahertz for only those servers specified on the Sun Server Table which can be accessed at <http://oracle.com/contracts>, "n" cores shall be determined by multiplying the total number of cores by a core processor licensing factor of .25. For the purposes of counting the number of processors which require licensing for AMD and Intel multicore chips, "n" cores shall be determined by multiplying the total number of cores by a core processor licensing factor of .50. For the purposes of counting the number of processors which require licensing for all hardware platforms not otherwise specified in this section, a multicore chip with "n" cores shall be determined by multiplying "n"

cores by a core processor licensing factor of .75. All cores on all multicore chips for each licensed program for each core processor licensing factor listed above are to be aggregated before multiplying by the appropriate core processor licensing factor and all fractions of a number are to be rounded up to the next whole number. When licensing Oracle programs with Standard Edition One or Standard Edition in the product name, a processor is counted equivalent to an occupied socket; however, in the case of multi-chip modules, each chip in the multi-chip module is counted as one occupied socket.

For example, a Sun UltraSPARC T1 based server installed and/or running the program (other than Standard Edition One programs or Standard Edition programs) on 6 cores would require 2 processor licenses (6 multiplied by a core processor licensing factor of .25 equals 1.50 which is then rounded up to the next whole number which is 2). An Intel or AMD based server installed and/or running the program (other than Standard Edition One programs or Standard Edition programs) on 7 cores would require 4 processor licenses (7 multiplied by a core processor licensing factor of .50 equals 3.50 which is then rounded up to the next whole number which is 4). Two multicore servers, for hardware platforms not specified above, installed and/or running the program on 10 cores would require 8 processor licenses (10 multiplied by a core processor licensing factor of .75 equals 7.50 which is then rounded up to the next whole number which is 8).

For the purposes of the following programs: Configuration Management Pack for Non-Oracle Systems, System Monitoring Plug-in for Hosts, System Monitoring Plug-in for Non Oracle Databases, System Monitoring Plug-in for Non Oracle Middleware, Diagnostics Pack for Non-Oracle Middleware and Provisioning Pack, only the processors on which the third party program that is being managed/monitored are running are counted for the purpose of determining the number of licenses required.

For the purposes of the following programs: Application Management Pack for Oracle E-Business Suite, Application Management Pack for Siebel, and Application Management Pack for PeopleSoft Enterprise, all processors on which the middleware and/or database software that support the respective application program are running are counted for the purpose of determining the number of licenses required.

For the Healthcare Transaction Base program, only the processors on which Internet Application Server Enterprise Edition and this program are installed and/or running are counted for the purpose of determining the number of licenses required. For the iSupport, iStore and Configurator programs, only the processors on which Internet Application Server (Standard Edition and/or Enterprise Edition) and the licensed program are running are counted for the purpose of determining the number of licenses required for the licensed program; under these licenses you may also install and/or run the licensed program on the processors where a licensed Oracle Database (Standard Edition and/or Enterprise Edition) is installed and/or running.

For the purposes of the following program: Data Integrator - Target Database, only the processor(s) on which the target database is running are counted for the purpose of determining the number of Target Database licenses required.

For the purposes of the following program: Audit Vault Collection Agent, only the processors of the database sources from which audit data is collected are counted for the purpose of determining the number of licenses required.

Program Documentation: is defined as the program user manual and program installation manuals.

1000 Records: is defined as 1000 cleansed records (i.e., rows) that are output from a production data flow of the Data Quality for Data Integrator program.

Rule Set: is defined as a data rules file containing content for a given country in order to perform data quality functions optimized for that country.

Tape Drive: is defined as mechanical devices used to sequentially write, read and restore data from magnetic tape media. Typically used, but not limited to, data protection and archival purposes, tape drives are deployed either as a standalone unit(s) or housed within a robotic tape library. Examples of tape drive include but are not limited to, Linear Tape Open (LTO), Digital Linear Tape (DLT), Advanced Intelligent Type (AIT), Quarter-Inch Cartridge (QIC), Digital Audio Tape (DAT), and 8mm Helical Scan.

Technical Reference Manuals

Technical Reference Manuals (“TRMs”) are Oracle’s confidential information. You shall use the TRMs solely for your internal data processing operations for purposes of: (a) implementing applications programs, (b) interfacing other software and hardware systems to the applications programs and (c) building extensions to applications programs. You shall not disclose, use or permit the disclosure or use by others of the TRMs for any other purpose. You shall not use the TRMs to create software that performs the same or similar functions as any of Oracle products. You agree: (a) to exercise either at least the same degree of care to safeguard the confidentiality of the TRMs as you exercise to safeguard the confidentiality of your own most important confidential information or a reasonable degree of care, whichever is greater; (b) to maintain agreements with your employees and agents that protect the confidentiality and proprietary rights of the confidential information of third parties such as Oracle and instruct your employees and agents of these requirements for the TRMs; (c) restrict disclosure of the TRMs to those of your employees and agents who have a "need to know" consistent with the purposes for which such TRMs were disclosed; (d) maintain the TRMs at all times on your premises; and (e) not to remove or destroy any proprietary or confidential legends or markings placed upon the TRMs. Oracle shall retain all title, copyright and other proprietary rights in the TRMs. TRMs are provided to you "as-is" without any warranty of any kind. Upon termination, you shall cease using, and shall return or destroy, all copies of the applicable TRMs.

Technical Support

For purposes of the ordering document, technical support consists of annual technical support services you may have ordered for the programs. If ordered, annual technical support (including first year and all subsequent years) is provided under Oracle’s technical support policies in effect at the time the services are provided. The technical support policies, incorporated in this agreement, are subject to change at Oracle’s discretion; however, Oracle will not materially reduce the level of services provided for supported programs during the period for which fees for technical support have been paid. You should review the policies prior to entering into the ordering document for the applicable services. You may access the current version of the technical support policies at <http://oracle.com/contracts>.

Technical support is effective upon the effective date of the ordering document unless otherwise stated in your order. If your order was placed through the Oracle Store, the effective date is the date your order was accepted by Oracle.

Software Update License & Support (or any successor technical support offering to Software Update License & Support, “SULS”) acquired with your order may be renewed annually and, if you renew SULS for the same number of licenses for the same programs, for the first and second renewal years the fee for SULS, will not increase by more than 4% over the prior year’s fees. If your order is fulfilled by a member of Oracle’s partner program, the fee for SULS for the first renewal year will be the price quoted to you by your partner; the fee for SULS for the second renewal year will not increase by more than 4% over the prior year's fees.

If you decide to purchase technical support for any license within a license set, you are required to purchase technical support at the same level for all licenses within that license set. You may desupport a subset of licenses in a license set only if you agree to terminate that subset of licenses. The technical support fees for the remaining licenses will be priced in accordance with the technical support policies in effect at the time of termination. Oracle’s license set definition is available in the current technical support policies. If you decide not to purchase technical support, you may not update any unsupported program licenses with new versions of the program.

Terabyte: is defined as a terabyte of computer storage space used by a storage filer equal to one trillion bytes.

Transaction: is defined as each set of interactions that is initiated by an application user recorded by Oracle Enterprise Manager to capture availability and performance metrics used in calculating service levels. For example, the following set of interactions would represent one transaction: login, search customer, log out.

Warehouse Builder Connector: is defined as a software product that connects an Oracle database where the Oracle Warehouse Builder code is deployed, to an external product (e.g., SAP). A unique connector is required for each distinct external product for which the Oracle database is required to interface.

Term Designation

If your program license does not specify a term, the program license is perpetual and shall continue unless terminated as otherwise provided in the agreement.

1, 2, 3, 4, 5 Year Terms: A program license specifying a 1, 2, 3, 4 or 5 Year Term shall commence on the effective date of the order and shall continue for the specified period. At the end of the specified period the program license shall terminate.

1 Year Hosting Term: A program license specifying a 1 Year Hosting Term shall commence on the effective date of the order and shall continue for a period of 1 year. At the end of the 1 year the program license shall terminate. A program license specifying a 1 Year Hosting Term may only be used for providing internet hosting services.

1 Year Oracle Hosted Term: A program license specifying a 1 Year Oracle Hosted Term shall commence on the effective date of the order and shall continue for a period of 1 year. At the end of the 1 year the program license shall terminate. A program license specifying a 1 Year Oracle Hosted Term must be hosted by Oracle.com via Computer and Administration services.

1 Year Subscription: A program license specifying a 1 Year Subscription shall commence on the effective date of the order and shall continue for a period of 1 year. At the end of the 1 year the program license shall terminate.

Licensing Rules

Failover: Subject to the conditions that follow below, your license for the following programs, Oracle Database (Enterprise Edition, Standard Edition or Standard Edition One), Oracle Database Enterprise Edition Options, Oracle Internet Application Server (Enterprise Edition, Standard Edition, Standard Edition One or Java Edition), Oracle Internet Application Server Options, Business Intelligence Suite Enterprise Edition Plus, Business Intelligence Server Enterprise Edition and Business Intelligence (Standard Edition or Standard Edition One) includes the right to run the licensed program(s) on an unlicensed spare computer in a failover environment for up to a total of ten separate days in any given calendar year (for example, if a failover node is down for two hours on Tuesday and three hours on Friday, it counts as two days). The above right only applies when a number of machines are arranged in a cluster and share one disk array. When the primary node fails, the failover node acts as the primary node. Once the primary node is repaired, you must switch back to the primary node. Once the failover period has exceeded ten days, the failover node must be licensed. In addition, only one failover node per clustered environment is at no charge for up to ten separate days even if multiple nodes are configured as failover. Downtime for maintenance purposes counts towards the ten separate days limitation. When licensing options on a failover environment, the options must match the number of licenses of the associated database. Additionally, when licensing by Named User Plus, the user minimums are waived on one failover node only. Any use beyond the right granted in this section must be licensed separately. In a failover environment, the same license metric must be used for the production and failover nodes when licensing a given clustered configuration.

Testing: For the purpose of testing physical copies of backups, your license for the Oracle Database (Enterprise Edition, Standard Edition or Standard Edition One) includes the right to run the database on an unlicensed computer for up to four times, not exceeding 2 days per testing, in any given calendar year.

You are responsible for ensuring that the following restrictions are not violated:

- Oracle Database Standard Edition can only be licensed on servers that have a maximum capacity of 4 sockets. Additionally, it may be licensed on a single cluster of servers supporting up to a maximum capacity of 4 sockets.
- Oracle Standard Edition One, Internet Application Server Standard Edition One and Portal Standard Edition One can only be licensed on servers that have a maximum capacity of 2 sockets.
- Business Intelligence Standard Edition One can only be licensed on servers that have the ability to run a maximum of 2 sockets. The data sources for BI Server and BI Publisher are limited to the included Oracle Standard Edition One, one other database, and any number of flat file sources such as CSV, and XLS. You may use Oracle Warehouse Builder Core ETL to pull data from any number of data sources but you must use only the included Oracle Standard Edition One as the target database.
- The number of TRACE licenses (Rdb Server Option) must match the number of licenses of the associated database.
- The number of Diagnostics Pack and /or Configuration Management Pack licenses must match the number of licenses of the associated Internet Application Server program (Enterprise Edition, Standard Edition, Standard Edition One or Java Edition).
- The number of Service Registry licenses must match the number of licenses of the associated Internet Application Server program (Java Edition, Standard Edition One or Standard Edition).
- The number of Database Enterprise Edition Options and Database Enterprise Management Packs licenses must match the number of licenses of the associated Audit Vault Server.

- The number of Bpel Process Manager Option, Business Activity Monitoring, XML Publisher, Service Registry and SOA Suite for Oracle Middleware licenses must match the number of licenses of the associated Internet Application Server Enterprise Edition program.
- The number of Interactive Dashboard, Delivers, Answers, Office Plug-in and Reporting and Publishing licenses must match the number of licenses of the associated Business Intelligence Server Enterprise Edition program.
- The number of Business Intelligence Server Enterprise license options must match the number of licenses of the associated Business Intelligence Server Enterprise Edition program. The number of Business Intelligence applications observer licenses of the associated Usage Accelerator Analytics program must match the number of licenses of the associated transactional CRM Sales application program.
- The number of Business Intelligence applications observer licenses of the associated Human Resources Compensation Analytics program must match the total number of employees and contractors in your organization.
- Decision Connector for Call Center must be licensed for each call center agent receiving decisions from the Oracle Real-Time Decision Server program.
- Decision Connector for Web must be licensed for each web server Processor receiving decisions from the Oracle Real-Time Decision Server program.
- The number of Intelligent Offer Generation for Call Center Agent licenses must match the number of licenses of the Decision Connector for Call Center program.
- Informatica OEM PowerCenter ETL Server may not be used on a standalone basis or as a standalone ETL tool. The Informatica OEM Power Center ETL Server may be used with any data source provided the target(s) are: (i) the Oracle Business Intelligence applications programs (excluding Hyperion Financial Performance Management Applications), (ii) the underlying platforms on which the Oracle Business Intelligence Suite Enterprise Edition Plus program or associated components run, or (iii) a staging database for any of the foregoing. Informatica OEM Power Center ETL Server may also be used where the Oracle Business Intelligence applications programs (excluding Hyperion Financial Performance Management Applications) are the source and non-Oracle Business Intelligence application programs are the target, provided, that users do not use Informatica OEM PowerCenter ETL Server to transform the data.
- Hyperion Data Integration Management, Hyperion Data Integration Management Team Based Development, and the Hyperion Data Integration Management Adapters for SAP BW, SAP R3, PeopleSoft and Siebel are licensed by Computer. Each Computer license is limited to support the use of up to 8 CPUs and each Computer license must be licensed in increments of 8 CPUs. Each core is recognized as a CPU. For computers that have more than 8 CPUs, additional Computer licenses must be purchased based upon the amount of CPUs that you are using. For example, if you are using Hyperion Data Integration Management on 12 CPUs, you need to purchase 2 Computer licenses; if you are using Hyperion Data Integration Management on 17 CPUs, you need to purchase 3 Computer licenses. These programs may be used solely in connection with moving data into and out of a Hyperion Data Store(s) (data/metadata repository(ies) delivered with the Hyperion programs.) These programs may not be used to extract data from a non-Hyperion Data Store(s) to load a custom data warehouse (a data warehouse not built solely from data from a Hyperion Data Store(s)). The Hyperion Data Integration Management Computer license allows for such program to 1) connect to the following relational databases only: Oracle, Sybase, IBM DB2, MS SQL Server and 2) source from and write to an unlimited number of flat file/XML files. Hyperion Data Integration Management Adapters for SAP BW, SAP R3, PeopleSoft and Siebel must be licensed separately to allow Hyperion Data Integration Management to connect to these additional sources.
- When you purchase a license for the Data Warehouse Business Adapter program you must have the appropriate licenses for each operational application used as a source (e.g., Oracle, SAP, PeopleSoft, Siebel). A license to the Data Warehouse Adapter program does not provide a license or the right to use the operational applications, a license to the Data Warehouse Adapter program provides only a connector to them.
- For the TimesTen In-Memory Database, Replication - TimesTen to TimesTen and Cache Connect to Oracle programs, the number of gigabytes (GB) specified in the program name is the maximum size of data store (aggregate of in-memory databases or caches on a single computer system or node in a cluster of servers) irrespective of the number of processors licensed. You may not exceed the specified GB data store limitation unless you acquire additional licenses from Oracle.
- The number of processor licenses and the maximum data store size for the TimesTen In-Memory Database options must match the number of processor licenses and the maximum data store size for the associated TimesTen In-Memory Database.
- The number of Hyperion program option licenses must match the number of licenses of the associated Hyperion program.
- The license for the Hyperion Planning – System 9 programs includes a limited use license for both the Hyperion Essbase – System 9 and Hyperion Financial Reporting - System 9 programs. Such limited use license means that the

Hyperion Essbase – System 9 and Hyperion Financial Reporting - System 9 programs may only be used to access data from the Hyperion Planning – System 9 program. Specifically, the Hyperion Essbase – System 9 program cannot be used to create Essbase cubes that do not contain data used by the Hyperion Planning – System 9 program and the Aggregate Storage option component of the Hyperion Essbase – System 9 program may not be used.

If you purchase Named User Plus licenses for the programs listed below, you must maintain the following user minimums and user maximums:

Program	Named User Plus Minimum
Oracle Database Enterprise Edition	25 Named Users Plus per Processor
Rdb Enterprise Edition	25 Named Users Plus per Processor
CODASYL DBMS	25 Named Users Plus per Processor
TopLink and Application Development Framework	10 Named Users Plus per Processor
Internet Application Server Java Edition	10 Named Users Plus per Processor*
Internet Application Server Standard Edition	10 Named Users Plus per Processor*
Internet Application Server Enterprise Edition	10 Named Users Plus per Processor*
BPEL Process Manager	10 Named Users Plus per Processor
Portal	10 Named Users Plus per Processor
Integration	10 Named Users Plus per Processor
Forms and Reports	10 Named Users Plus per Processor
Web Services Manager	10 Named Users Plus per Processor
XML Publisher	10 Named Users Plus per Processor
Virtual Directory	10 Named Users Plus per Processor
SOA Suite for Non Oracle Middleware	10 Named Users Plus per Processor
Business Activity Monitoring for Non Oracle Middleware	10 Named Users Plus per Processor
Fusion Middleware for PeopleSoft	10 Named Users Plus per Processor
Fusion Middleware for SAP	10 Named Users Plus per Processor
Business Intelligence Standard Edition	10 Named Users Plus per Processor
Universal Content Management	10 Named Users Plus per Processor
Imaging and Process Management	10 Named Users Plus per Processor
Content Conversion Server	10 Named Users Plus per Processor

*The Named User Plus Minimum does not apply if the program is installed on a one processor machine that allows for a maximum of one user per program.

Program	Named User Plus Maximum
Personal Edition	1 Named User Plus per database
Business Intelligence Standard Edition One	50 Named Users Plus

The number of licenses for the programs listed below must match the number of licenses of the associated database and if you purchase Named User Plus licenses for these programs, you must maintain, at a minimum, 25 Named Users Plus per Processor per associated database:

Database Enterprise Edition Options - Real Application Clusters, Partitioning, OLAP, Data Mining, Spatial, Advanced Security, Label Security, Content Database Suite, Records Database, Database Vault, Warehouse Builder Enterprise ETL, Warehouse Builder Data Quality, Active Data Guard, Real Application Testing, Advanced Compression, Total Recall

Database Enterprise Management Packs - Diagnostics Pack, Tuning Pack, Change Management Pack, Configuration Management Pack and Provisioning Pack for DB